



Government of India  
Ministry of Finance  
Department of Revenue  
Central Board of Indirect Taxes & Customs  
Directorate General of Human Resource Development  
409/8, Deep Shikha, Rajendra Place,  
New Delhi – 110008



Date: 11.02.2022

To

**The Principal Chief Commissioners/Chief Commissioners of CGST (CCA)**

(Bangalore, Bhopal, Chandigarh, Chennai, Delhi, Guwahati, Hyderabad, Kolkata, Lucknow, Mumbai, Thiruvananthapuram)

**The Principal Chief Commissioners/Chief Commissioners of Customs (CCA)**

(Mumbai Cus, Vizag Cus)

**Subject: Survey on the report furnished by DGHRD for confirmation of Inspectors – reg.**

Madam/Sir,

Please find enclosed herewith the Under Secretary's letter F. No. A.34011/01/2019-Ad.IIIA dated 29.10.2021 and subsequent reminder dated 18.01.2022, on the cited subject therein Board has requested to conduct a study/survey to understand the reasons as to why the large number of officers could not pass the Departmental Exam for confirmation.

2. Therefore, it is requested to furnish the point-wise information in the Proforma to this office through Email ID [policy.dghrd@nic.in](mailto:policy.dghrd@nic.in) latest by 18<sup>th</sup> February, 2022.

Encl: As above

Yours faithfully,

(Anil Kumar Gunawat)  
Assistant Director (HRM-II)

Survey on following Points					
	(a)	(b)	(c)	(d)	(e)
Name of the CCA	Whether CCAs spread awareness among candidates for importance of the Departmental Examination as it is mandatory for confirmation (Yes/No)	Whether CCAs give due publicity of the details of upcoming examination (Yes/No)	Whether a large number of candidates are unaware of these exams	Reasons for candidates not appearing in exam, despite being aware, if that is the case	Whether any improvement needed in training in zones where there are substantial numbers of candidates not clearing the exams.

**By SPEED POST/E-Mail**  
**MOST URGENT**

F.No.A.34011/01/2019-Ad.III.A  
Government of India  
Ministry of Finance  
Department of Revenue  
Central Board of Indirect Taxes & Customs

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5<sup>th</sup> Floor, Hudco Vishala Building,  
Bhikaji Cama Place, R.K. Puram,  
New Delhi, dated Jan, 2022

To

The Principal ADG,  
NACIN, NACIN Complex,  
Sector 28, Faridabad- 121008.  
E-mail: dg.nacen-cbec@nic.in,

The Directorate General of Human Resources Development,  
HRM-2, 409/8, Deep Shikha, Rajendra Place,  
New Delhi - 110008  
E-Mail:- dghrd-hrm2@gov.in,

**Subject:** - Survey on the the report furnished by DGHRD for  
confirmation of Inspectors -Reg

Sir,

I am directed to refer to Board's letter of even no dated 29.10.2021, wherein a request to carry out a survey on the issue was made. On this survey, it is to recall that the permitted time limit for submission of the survey report is about to end. Therefore, it is requested to adhere to the time lines and furnish the details urgently.

Yours faithfully,

Signed by Ravish Kumar

Date: 18-01-2022 09:41:13

Reason: Approved

(Ravish Kumar)

Under Secretary to the Govt. of India

011-26162675

usad3-rev@gov.in

**SPEED POST/By E-Mail  
MOST URGENT**

F.No.A.34011/01/2019-Ad.III.A  
 Government of India  
 Ministry of Finance  
 Department of Revenue  
 Central Board of Indirect Taxes & Customs  
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5<sup>th</sup> Floor, Hudco Vishala Building,  
 Bhikaji Cama Place, R.K. Puram,  
 New Delhi, dated 29 Oct, 2021

To

The Principal ADG,  
 NACIN, NACIN Complex,  
 Sector 28, Faridabad- 121008.  
 E-mail: dg.nacen-cbec@nic.in,

The Directorate General of Human Resources Development,  
 HRM-2, 409/8, Deep Shikha, Rajendra Place,  
 New Delhi - 110008  
 E-Mail:- dghrd-hrm2@gov.in,

**Subject:** -Survey on the report furnished by DGHRD for confirmation of Inspectors-Reg

Sir,

I am directed to refer to DGHRD's letter F.No.8/B/HRD(HRM-II)/2020/P1 dated 11.10.2021, wherein pan India data related to Law and Viva examination for confirmation to the post of Inspector was provided to this office and state as follows:

2. On the basis of the said data, a brief has been prepared and is as under:

S.No	Zone	Total number of cases reported (A)	No. of officers who joined between 2018 and 2021 and still have option to avail additional chances (B)	DRs who joined more than 4 years ago (C)	DRs, deemed confirmed under DOP&T OM dated 11.03.2019 (D)	PRs who exhausted all chances and fall under CAT order (E)
1	Bangalore	6		2		4
2	Bhopal	29	12	1		16
3	Chandigarh	1		1		0
4	Chennai	54	53	1		
5	Delhi	12	1	11		0
6	Guwahati	3	2			1
7	Hyderabad	19				19
8	Kolkata	401		211		190
9	Lucknow	12				12

10	Mumbai	5	2		1	2
11	Thiruvananthapuram	20				20
			16		17	
12	Mumbai Customs	45	(In addition to these, one officer joined between 2018 and 2021, is shown as deemed confirmed and is also promoted)	12	(These officers have also been promoted to the post of Supdt. (Prev)/ Appraiser)	0
13	Vizag Customs	1				1
	Total	608	86	239	18	265

3. From the above table, it can be seen that (leaving DRs in col B and D), 239 DRs and 265 Promotees (PRs) Inspector working for a period of more than 4 years are yet to qualify LAW and VIVA exam. The data shows that out of total 265 promotee officers who did not clear either of these papers, 190 officers are from Kolkata, 20 from Thiruvananthapuram, 19 from Hyderabad, 16 from Bhopal and 12 from Lucknow, with 4 other zones reporting 1 to 4 cases each. Further, out of the 239 DRs who appear to be falling in the deemed confirmed category despite not clearing the exam, 211 are from Kolkata zone, 12 from Mumbai Customs zone and 11 from Delhi Zone.

4. In view of the above, DGHRD and NACIN are requested to carry out a study/survey to understand the issue as to why the large number of candidates could not pass the exam, as prescribed. While conducting study/survey, the following points may be taken into consideration:-

- Whether CCAs spread awareness among candidates for importance of the Departmental examination as it is mandatory for confirmation;
- Whether CCAs give due publicity of the details of upcoming examination;
- Whether a large number of candidates are unaware of these exams;
- Reasons for candidates not appearing in exam, despite being aware, if that is the case;
- Whether any improvement needed in training in zones where there are substantial no.of candidates not clearing the exams

5. It is directed to take action and submit a report to the Board within three months. This issues with the approval of Member (A).

Yours faithfully,

*Ravish Kumar*  
29/10/2021  
(Ravish Kumar)

Under Secretary to the Govt. of India  
011-26162675  
usad3-rev@gov.in